

ABC COMPLAINTS PROCEDURE

If you are an ABC member please submit an official complaint using the [notification of complaint form](#) together with the relevant document or article which you are complaining about. Section 12 of the ABC Byelaws details the Official Complaints Procedure.

We may look into informal complaints in certain circumstances, depending on the nature of the complaint.

We would also like to hear from you if you have a complaint against a media owner which is not a member of ABC who you feel is misrepresenting ABC or ABC data.

We publish [upheld official complaints](#) concerning ABC members on our website and via our eAlerts notifications. Complaints that are not upheld remain confidential.

What happens after you've made a complaint?

Below is a summary of the official complaints procedure applicable to ABC members - please refer to section 12 of the Byelaws for the full procedure.

